



UNITED WAY

Collier and the Keys

Florida Keys Community Resource Guide

INFORMATION IN ENGLISH,
ESPAÑOL, AND KREYOL
2025

United Way of Collier and the Keys works to improve lives by mobilizing the caring power of community to advance the common good. Our vision is that all individuals who live and work in Collier County and the Florida Keys have the resources and opportunities they require to thrive.

For over 30 years, we have been a trusted resource in Monroe County, supporting thousands of residents through our internal programs and collaborations with nonprofit partners.

Learn more or support our work by visiting UWCollierKeys.org or calling us at 305-735-1929 (Monroe) or 239-261-7112 (Collier).

**To access the most updated version of
this resource list, please visit:**

KeysHelp.org



Please email ResourceGuide@uwcollierkeys.org to update or add community information to the current online version or future printed editions of this guide.

United Way of Collier and the Keys compiled and produced this edition of the Community Resource Guide.

Limited quantities are available free to Monroe County organizations and residents.

Printed with support from:



ENGLISH

HOTLINES

211 of Miami-Dade and Monroe	211 or 305-631-4211 or Text your ZIP code to 898211
AARP	888-687-2277
Abuse Hotline	800-962-2873
Alcoholics Anonymous	888-672-4442
Alliance for Aging	800-963-5337
Alzheimer's Association of SE FL	800-272-3900
American Cancer Society	800-227-2345
American Pregnancy Helpline	800-672-2296
American Red Cross	800-733-2767
Cancer Information Service	800-422-6237
Child Support Enforcement	888-369-0323
DCF Abuse Hotline	800-962-2873
Disaster Hotline (Monroe)	800-955-5504
Early Steps Southernmost Coast	888-624-7837
Family Health Line of FL	800-451-2229
FEMA	800-621-3362
FL Bar Lawyer Referral Service	800-342-8011
FL Department of Elder Affairs	800-963-5337
FL Domestic Violence Hotline	800-500-1119
FL Healthy Kids	1-888-540-5437 or TTY 1-800-955-8771
Gamblers Anonymous	888-236-4848
Guidance Care Center	305-434-7660
Healthcare.gov	800-318-2596
Immigration (DHS-USCIS)	800-375-5283 or TTY 1-800-767-1833
Jewish Community Services	855-883-4429
LGBTQ Helpline	305-646-3600
Medicare	800-633-4227
Nat'l Child Sex Abuse Line	800-422-4453
Suicide and Crisis Lifeline	988
Poison Control	800-222-1222
Postpartum Support International	800-944-4773
Runaway Helpline	800-786-2929
Quit Smoking Line	800-784-8669
Social Security Administration	800-772-1213
Veteran's Assistance	800-827-1000
Veteran's Crisis Line	998, then press 1; or text 838255

ENGLISH

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COMMUNITY SERVICES

211 of Miami-Dade and Monroe: Provides information and referrals to statewide resources, including suicide prevention, food banks, shelters, legal aid, and more. 211.org – 2-1-1.

CareerSource SouthWest Florida: Helps with resume writing, job searching, networking, and job readiness skills. careersourcesouthwestflorida.com – Key West 305-849-6371, Tavernier 305-849-2237

City of Key West, Major Parks and Facilities: Maintains public parks, trails, and beaches, provides free parking locations, and shares gym and pool schedules. cityofkeywest-fl.gov – 305-809-3700

The College of the Florida Keys: Classes, workshops, degree and certification programs, library services, computer access, and student clubs and organizations. CFK.edu – Key West 305-296-9081, Upper Keys 305-809-3147

Community Foundation of the Florida Keys: Making Key West and the Florida Keys a better place to live, both now and in the future, by encouraging philanthropy and aligning these acts of caring with community needs. CFFK.org – 305-292-1502

Cornerstone Resource Alliance: Provides case management, ID assistance, bus tickets, referrals, mail services, and connections to resources such as food stamps. keyskra.org – Key West 305-240-1191 or 305-240-4226

Key West Business Guild: LGBTQIA-supported network that promotes commerce and events with local LGBTQIA-friendly businesses. gaykeywestfl.com – Key West 305-294-4603 or 800-535-7797

Keys Immigrant Coalition: A volunteer-led nonprofit dedicated to protecting and defending immigrants' rights in the Florida Keys through education, advocacy, and outreach. keysimmigrant.org

League of Women Voters of the Lower Keys: Committed to fostering an informed and engaged electorate and defending voters' rights. lowerkeyslwv.org

Monroe County Homeless Services Continuum-of-Care: Promotes the community-wide goal of ending homelessness by facilitating the Continuum of Care process. monroehomelesscoc.org – 239-302-8257

Monroe County Public Library: Free internet, lending of physical and digital books and movies, children's programs, and community events. keylibraries.org – Key West 305-292-3595, Big Pine 305-872-0992, Marathon 305-743-5156, Islamorada 305-664-4645, Key Largo 305-451-2396

Monroe County Stars of Hope: Offers financial support to first responders and their families in public safety. 305-293-7325

Monroe County Veterans Affairs: Transportation to Miami VA for veterans by appointment. benefits.va.gov/benefits – Key West 305-295-5150, Key Largo 305-453-8777

Queer Keys: LGBTQ+ community organization based in Key West. Support, education, empowerment, and celebration of the queer community in the Florida Keys. queerkeys.org

United Way of Collier and the Keys: Improves quality of life in Monroe County by strengthening community resiliency, financial security, health, and youth opportunities through internal programs and nonprofit partnerships. UWCollierKeys.org – 305-735-1929

Weatherization Assistance Program - DEO/WAP: A federally funded program that reduces energy bills for income-eligible households. 305-292-4405

DOMESTIC VIOLENCE & SEXUAL ASSAULT SERVICES

Christina's Courage: Provides services for sexual assault survivors, including SANE exams, advocacy, and therapy, regardless of reporting intentions. christinascourage.org – Key West 305-916-0673, Therapy 305-295-8839

Coordinated Victims Assistance Center (CVAC): Provides crisis intervention, education, case management, and supportive services. 305-285-5900

Domestic Abuse Shelter of the Florida Keys, Inc: Emergency housing, crisis intervention, and case management. domesticabuseshelter.org – 24-hour hotline 305-743-4440, 24-hour text hotline 305-240-0105, office 305-743-5452

Florida Council Against Sexual Violence: Emergency shelter, support services, education, resource referrals, counseling, and case management. fcasv.org – 888-956-7273

Florida Dept. of Children and Families - Domestic Violence: 24/7 emergency shelter, counseling, supportive services, legal assistance, and resource referrals. myffamilies.com – Statewide 800-500-1119, Southern region 786-257-5148

Living Springs Counseling: Workshops for community leaders, churches, and parents on reducing domestic violence, as well as parenting workshops approved by Upper Keys Family Court for mandated classes. 305-432-9554

Monroe County Sheriff's Office Victim Advocate Program:

Emergency response and support services. keysso.net – Lower Keys 305-745-3184, Middle Keys 305-289-2430, Upper Keys 305-853-3211

EMERGENCY & ECONOMIC SERVICES

Catholic Charities of Monroe County: Rental, utilities, and mortgage assistance. ccadm.org – 305-292-9790

Cheryl Cates Memorial Foundation: Continuing Cheryl's legacy of "filling in the gaps" to help those in need. cherylcates.org

Florida Dept. of Children and Families (DCF): Temporary Assistance to Needy Families (TANF). tanfprogram.com – 866-762-2237

Florida Keys Outreach Coalition: Financial crisis support and referral. fkoc.org – Lower Keys 305-295-7741, Upper Keys 305-916-5454

Keys Area Interdenominational Resources (KAIR): Emergency food assistance, brown bag lunches, volunteer opportunities. 305-743-4582

Monroe County Social Services: Limited assistance for rent, utilities, prescription drugs, and burial/cremation costs. 305-292-4408

Red Cross: Provides crisis response services, including emergency needs. 305-644-1200

Salvation Army of Monroe County: Holiday assistance, emergency financial assistance, food assistance program. SAHelp.org – 813-892-3342

Sister Season Fund: Emergency rental and utility assistance for Key West tourism industry workers. sisterseason.com – 305-304-9828

Social Security: Medicare, SSDI, SSI, RSDI, Medicare Part B, Social Security. ssa.gov – 800-772-1213

FOOD & NUTRITION SERVICES

Burton Memorial Church: Food assistance, food pantry services, faith-based community outreach, and volunteer opportunities. bmumc.net – Tavernier 305-852-2581

First Baptist Church of Islamorada: Food pantry, clothing closet, weekly community dinner, and faith-based outreach/referral program. fbcislamorada.org – 305-664-4910

First Baptist Church of Key Largo: Emergency food assistance, faith-based community outreach, weekly community dinner, and volunteer opportunities. fbckl.com – 305-451-2265

Florida Dept. of Children and Families (DCF): Federal Food Stamp (SNAP) program, referral services. myflfamilies.com – 866-762-2237 or 850-300-4323

Florida Keys Outreach Coalition - Loaves & Fish Food Pantry: Emergency and ongoing food assistance, along with resource referrals. fkoc.org – Key West 305-295-7580

Glad Tidings Tabernacle: Ongoing food assistance and Thanksgiving boxes. gttkeywest.org – Key West 305-741-7843

Independence Cay: Daily hot lunch, supportive services, and referrals. Marathon 305-743-4582

Inez Martin Backpack Nutrition Program: Food provided to enrolled students to supplement weekend meals. wesleyhouse.org – Key West 305-809-5000

Keys Area Interdenominational Resources (KAIR): Emergency food assistance, brown bag lunches, volunteer opportunities. 305-743-4582

Metropolitan Community Church: Meal and grocery delivery for homebound individuals, along with holiday food baskets. mcckeywest.com – 305-294-8912

Monroe County Nutrition Program: Congregate meals and nutrition sites for adults 60+, home-delivered meals, senior centers, and community volunteer opportunities. 305-292-4522

Monroe County Social Services: Ongoing emergency food assistance and home-delivered meals. monroecounty-fl.gov – Key West 305-292-4408, Tavernier 305-852-7125

SOS Foundation: Ongoing and emergency food assistance, clothing distributions, daily hot meal deliveries to congregate sites for children and seniors, community-based cooking classes, and volunteer opportunities. sosfoundation.org – Key West & Key Largo 305-292-3013

St. Justin the Martyr Catholic Church: Ongoing emergency food assistance, faith-based community outreach, and affordable daycare. Key Largo 305-451-1316

St. Mary's Martha Ministry: Daily meal provision for the homeless shelter, volunteer opportunities, and faith-based community outreach. stmarykeywest.com – Key West 305-294-1018

St. Peter Catholic Church: Food pantry, faith-based community outreach, and volunteer services. stpeterbpc.org – Big Pine Key 305-872-2537

WIC: A federally funded nutrition program for Women, Infants, and Children. WIC provides the following at no cost: healthy foods, nutrition education and counseling, breastfeeding support, and referrals for health care and community services. Call for an appointment. Key West 305-676-3852, Marathon & Tavernier 305-676-3933

HEALTH SERVICES

A.H. of Monroe County, Inc: Housing assistance, HIV testing and support, health clinics, medical supplies, case/care management, support groups, and follow-up care. ahmonroe.org – 305-296-6196

American Cancer Society: Education, research, advocacy, support groups, resource referrals, follow-up care, and transportation to appointments. cancer.org – 305-594-4363

Baptist Health Fishermen's Community Hospital: Diagnostic imaging, emergency services, outpatient rehab, cardiovascular care, urgent care, and walk-in clinic. baptisthealth.net – Marathon 305-434-1000

Baptist Health Mariners Hospital: Emergency care, critical care, intensive care, lab testing, diagnostic imaging/radiology, and health screenings and referrals. baptisthealth.net – Tavernier 305-434-3000

Cancer Foundation of the Florida Keys: Assistance with rent, food, transportation, utilities, cancer education, and support services. cancerffk.org – 305-294-7300

Community Health of South Florida (CHI): Primary Care, pediatrics, behavioral health services, lab, and pharmacy in Marathon and mail order services. Saturdays, after hours and walk-ins available. Telehealth available for all specialties, if appropriate. Request appointments online or by phone. chisouthfl.org – 305-252-4820, or the center in Marathon 305-743-4000, Tavernier 305-743-0383, Key West 786-272-2160

Compassionate Care Hospice: Offering hospice and palliative care services. amedisys.com – Marathon 305-602-8137

Florida Dept. of Health (DOH) in Monroe County: HIV, TB, hepatitis, and STD clinics; immunizations for children and adults; family planning; Healthy Start; refugee health; tobacco prevention; school health; and environmental services. monroe.floridahealth.gov – 305-293-7500

Florida Keys Area Health Education Center (Keys AHEC): Smoking cessation, health screenings, school health clinics, health education services. keysahec.org – 305-743-7111

Good Health Clinic, Inc: Free community clinic for eligible residents offering primary care, specialists, diagnostic testing, and medications. thegoodhealthclinic.org – Tavernier & Marathon 305-853-1788

Guidance/Care Center: The Center for Wellness provides integrated healthcare for individuals 18 and older with a mental health diagnosis. guidancecarecenter.org – 305-434-7660 (Press 4 for Key West, 5 for Marathon, 6 for Key Largo)

Help A Diabetic Child: Offers free Continuous Glucose Monitors for three months to children and young adults struggling to manage their diabetes. helpadiabeticchild.org – 239-821-5051

Island Home Care Agency, Inc: Disability and rehabilitation-related occupational/physical therapy, and home healthcare nursing services. lhgroup.com – Key West 305-735-4460

Keys AHEC Health Centers: Smoking cessation, health screenings, school health clinics, health education services. keysahec.org – 305-743-7111

Keys Medical Group: Family practice, orthopedics/sports medicine, gastroenterology, pulmonology, obstetrics/gynecology, and behavioral health, available at multiple locations. Schedule appointments online at KeysMedicalGroup.com.

Living Waters Rx Project: Provides funding for qualifying low-income participants to cover prescription costs, including case management. 305-432-9554

Lower Keys Medical Center: 24-hour emergency department, radiology and laboratory services, urgent care, intensive care, maternity and labor/delivery, surgical services, pharmacy, women's imaging center, behavioral health/psychiatric services, rehabilitation, nutrition, and free classes. LKMC.com – Key West 305-294-5531

Rural Health Network of Monroe County: Emergency care, critical care, intensive care, lab testing, diagnostic imaging/radiology, and health screenings and referrals. rhnmc.org – Key West 305-517-6613

US Department of Veteran's Affairs: Medical health clinics. va.gov – Key West 305-293-4863, Key Largo 305-451-0164

VITAS Healthcare: Hospice care and related services. vitas.com – Upper Keys 305-420-2800

Womankind, Inc: Health clinic for women, men, and teens offering family planning, gynecology services, STD screening and education, and primary care. womankindkeywest.com – Key West 305-294-4004

HOUSING SERVICES

Advocate Program: Support services for veterans transitioning out of homelessness. advocateprogram.org – Miami 786-227-5842

A.H. of Monroe County: Case-managed healthcare, food and nutrition programs, clinical and supportive services, and volunteer opportunities; affordable housing for low-income individuals; and HIV testing, sexual wellness education, and care linkage. ahmonroe.org – 305-296-6196

Catholic Charities: Permanent supported housing programs for disabled individuals and families, along with rental, utility, and mortgage assistance. ccadm.org – Key West 305-292-9790

FKOC Peacock Supportive Living: Supportive living and permanent housing for adults with chronic mental illness, along with additional supportive services. fkoc.org – Key West 305-295-8693

Florida Keys Children's Shelter: Runaway youth shelter offering case management, food, clothing, alternative education, transportation, and supportive services. fkcs.org – Key West & Tavernier 305-852-4246

Florida Keys Outreach Coalition: Emergency shelter, transitional housing, and permanent supportive housing programs. fkoc.org – Key West Men's Program 305-294-0304, Women's Program 305-296-8937

Guidance/Care Center: The Heron Assisted Living Facility, a state-licensed congregate care facility in Marathon, offers supportive living services for adults with serious, long-term behavioral health needs. guidancecarecenter.org – Marathon 305-743-4129

Habitat for Humanity: Affordable homeownership program for low- to moderate-income households, offering housing education and support. habitatupperkeys.org – Upper Keys 305-453-0050; habitatmiddlekeys.org – Middle Keys 305-743-9828; habitatlowerkeys.org – Key West & Lower Keys 305-294-9006

Independence Cay: Emergency shelter for men offering shower and laundry facilities, transitional housing, meals, supportive services, and referrals. Marathon 305-743-4582

Key West Housing Authority: Subsidized rental housing for low-income individuals under HUD Section 8 and Section 42 programs. kwha.org – 305-296-5621

Keys Overnight Temporary Shelter (KOTS): 24-hour homeless shelter offering shower facilities, meals, and supportive services. keyscra.org – 305-292-2744

MARC Housing program: Housing, supportive living services, and case management for adults with developmental disabilities. marchouse.org – Key West 305-294-9526

Samuel's House: Emergency shelter, transitional and permanent housing, resource and referral services, case management, and support services. samuelshouse.org – Key West 305-296-0240

St Bede's Village: Affordable housing for eligible individuals, families, and workforce members. ccadm.org – Key West 305-292-9790

Volunteers of America: Housing services for homeless veterans, including case management and education/financial opportunities. Key West 786-369-1796

INFANTS, CHILDREN & ADOLESCENT SERVICES

A Positive Step of Monroe County: Idle Hands summer youth program, fatherhood initiative, case management, counseling, and supportive services. apsmc.org – Key West 305-304-1969

Bahama Village Music Program: Musical education for children ages 6 to 16, including free instruments and lessons. bvmpkw.com – Key West 305-504-7664

Boys and Girls Clubs of the Keys: Affordable after-school program for youth. bgckeywest.org – Key West 305-296-2258, Big Pine Key 305-735-4391

Early Learning Coalition: Subsidized childcare, preschool and school readiness programs, developmental screenings, and training. elcmdm.org – 305-296-5557 ext. 2298

Early Steps Southernmost Coast, Benchmark Human Services: Early intervention services for eligible infants and toddlers with significant delays or conditions likely to result in developmental delays. floridaearlysteps.com – 305-929-8705

Florida Dept. of Children & Families (DCF): Child abuse investigations, intake and visitation services, counseling, and resource referrals. myflfamilies.com – 305-292-6745

Florida Dept. of Health (DOH) in Monroe County: HIV, TB, hepatitis, and STD clinics; immunizations for children and adults; family planning; Healthy Start; refugee health; tobacco prevention; school health; and environmental health. monroe.floridahealth.gov – 305-293-7500

Florida Keys Children's Shelter: Runaway youth shelter offering case management, food, clothing, alternative education, transportation, and supportive services. fkcs.org – 305-852-4246

Florida Keys Healthy Start Coalition: Assistance with formula, diapers, transportation to doctor's appointments, mental health services, child development playgroups, breastfeeding support, car seat installation, childbirth education, and case management. All programs are free or on a sliding scale. keyshealthystart.org – 305-293-8424

Florida KidCare: High-quality, low-cost health insurance for children from birth to age 18, with a network of medical providers for referrals. healthykids.org – 888-540-5437

Frederick Douglass Gym: Free after-school tutoring and youth basketball leagues for boys and girls, organized by the Police Athletic League (PAL) of Key West. cityofkeywest-fl.gov – 305-809-3990 or 305-809-3818

Girl Scouts of Tropical Florida: A girls' organization promoting character, outdoor activities, good citizenship, and selfless service, with troops countywide. girlscoutssf.org – 305-253-4841

Guardian Ad Litem: A special court-appointed advocacy program for all children at risk of or currently in foster care. guardianadlitem.org – Key West 305-292-3485

Guidance/Care Center: Comprehensive behavioral health care, including crisis support, prevention, psychiatric services, and psychotherapy for mental health and substance abuse issues. Specialty programs for youth ages 11-21 and services available in all county schools. guidancecarecenter.org – 305-434-7660

Help A Diabetic Child: Offers free Continuous Glucose Monitors for three months to children and young adults struggling to manage their diabetes. helpadiabeticchild.org – 239-821-5051

Keys AHEC Health Centers: No cost medical care and low-cost dental care for school-age children of Monroe County. keysahec.org. Children's medical clinics 305-743-7111 extension 210; Children's dental clinics 305-743-7111 extension 220.

Keys to Be the Change: Youth programs, including at-risk youth mentoring and leadership, literacy volunteers, drug, alcohol, and violence prevention, and Farm to School initiatives. keystobethechange.com – 541-974-4398

Kids Come First in the Florida Keys: Provides children's clothing and school supplies year-round and accepts donations. kidscomefirstfk.org – 305-360-1689

Living Springs Counseling: ACT Parenting Safe Kids Workshops, approved by Upper Keys Family Court for mandated parenting classes. Upper Keys 305-432-9554

Marathon Rec Center (Heart of the Keys Recreation Association): Afterschool and summer programs offering recreational and educational activities for ages 8-18. Marathon 305-743-4164

Monroe County Child Find: Free developmental screenings for children ages 3 and older not enrolled in public school. fdlrssouth.org – 305-274-3501

Monroe County School District: Head Start, developmental screenings, special education, free and reduced meal applications, and parental support services. keysschools.com – 305-293-1400

St. Justin Martyr Catholic Church: Subsidized licensed daycare. facebook.com/sjmkeylargo – Key Largo 305-451-1316

Wesley House Family Services: Provides foster care placement with full case management, foster parent licensing, adoption services, Strengthening Families short-term intervention, Healthy Families Monroe, and Inez Martin Child Development Center. wesleyhouse.org – 305-809-5000

LEGAL SERVICES

Americans for Immigrant Justice: Legal, interpretation, and translation services, along with citizenship and immigration assistance. aijustice.org – 305-573-1106

Crime Stoppers of the Florida Keys: Neighborhood watch crime prevention program, anonymous tip hotline and email, and financial rewards for tips. keysso.net – 305-471-8477

Federal Public Defender's Office: Legal representation for individuals accused of federal crimes who cannot afford private counsel. fls.fd.org – 305-536-6900

Florida Dept. of Juvenile Justice: Legal advocacy, court diversion programs, resources and referrals, and detention facilities. djj.state.fl.us – 305-293-1500

Legal Services of Greater Miami (Monroe County): Free legal services for low-income individuals and families in housing, government benefits, consumer issues, and family law, including legal clinics. Kiosks available at Key Largo, Marathon, and Key West Public Libraries. legalservicesmiami.org – 866-686-2760

MENTAL HEALTH & SUBSTANCE ABUSE SERVICES

Advocate Program (Monroe County Unit): DUI classes, case management, counseling, substance abuse assessments, and outpatient treatment. advocateprogram.org – Marathon 305-289-5605

Alcoholics Anonymous: Alcohol dependency support groups in the Florida Keys, with meeting details available online. aafloridakeys.org – 305-296-8654

Community Health of South Florida (CHI): Behavioral health telehealth appointments available. Request appointments online at chisouthfl.org – 305-252-4820

Conch Republic Area Narcotics Anonymous: 12-step meetings. floridakeysna.org – Upper Keys & Key West 866-584-2411

Florida Dept. of Children & Families (DCF): Child abuse investigations, court intake and visitation services, counseling, and resource referrals. myflfamilies.com – Key West 305-292-6745

Florida Keys Children's Shelter: Family and youth education, counseling, case management, referrals, and transitional living program. fkcs.org – Tavernier and Key West 305-852-4246

Florida Keys Outreach Coalition- Peacock Supportive Living: Supportive living facility for adults with chronic mental illness, with case management support. fkoc.org – Key West 305-295-8693

Guidance/Care Center: Comprehensive behavioral health care, including crisis support, prevention, psychiatric services, psychotherapy, detoxification, and inpatient mental health and substance abuse services. guidancecarecenter.org – 305-434-7660

Key Bridge: Mental health and substance abuse agency with licensed counselors, doctors, and psychiatrists on staff. Outpatient care for all ages, including Vivitrol services. Individual, group, and family therapy available. keybridgetreatment.com – Key West 305-783-3677

Living Springs Counseling: Affordable counseling, workshops, and basic case management services. 305-432-9554

Lower Keys Medical Center: Inpatient and outpatient mental health and substance dependency services. lkmc.com – 305-294-5531

SENIOR SERVICES

AARP: Nonprofit, nonpartisan social welfare organization focused on aging, retirement, positive morale, geriatrics, and offering discounts and networking opportunities. aarp.org – 888-687-2277

Alliance for Aging: Resources for seniors and individuals under 65 with disabilities. allianceforaging.org – 305-671-6356; Aging & Disability Resource Center 305-670-4357

Americorps Senior Volunteer Program: Americans aged 55 and older are paired with organizations making change in communities across the country. 800-942-2677

Emergency Home Energy Assistance for the Elderly Program (EHEAP): Assistance for home energy emergencies is available to qualified, low-income households with at least one person aged 60 or older. allianceforaging.org – eheap.org – 305-671-6317

Florida DCF-Adult Protective Services: Protective services for elderly and disabled adults, including protective payee accounts and supportive services. myflfamilies.com – 800-962-2873

Gentiva Hospice: Hospice and Memory Care programs for Alzheimer's and other dementias. gentivahs.com – Key Largo 305-451-7005 or 888-437-8482

JOY Center (Just Older Youth, Inc.): A teen center for those over 50, offering programs that support social, emotional, mental, and physical wellness, along with creative and intellectual stimulation. justolderyouthinc.org – Upper Keys 305-850-8449

Monroe County Nutrition Program: Congregate meals, home-delivered meals, Senior Centers, and volunteer opportunities. monroecounty-fl.gov – 305-292-4522

Monroe County Social Services: Ongoing emergency food assistance, home-delivered meals, homemaking, respite care, personal care, chores, and access to computers and Wi-Fi. 305-292-4408

Monroe County Transit: Senior and disability-related transportation program, free for citizens 60 and older, door-to-door service. Transport between Keys available only in the Middle Keys. 305-292-4424

National Council on Aging's Benefits Enrollment Center: Assistance with applications for SNAP, Medicaid, and Medicare Savings Program. benefitscheckup.org – 305-671-6356

Older Americans Advisory Board: Provides input on local issues impacting older residents to the Monroe County Board of Commissioners. 305-853-0907

Parkinson's Support Group: Monthly support group meetings in Key West. parkinson.org/florida – 305-537-9960

Poinciana Gardens Senior Community: Independent and assisted living studio, 1- or 2-bedroom units for eligible seniors. Key West 305-440-3191

SHINE-Florida SHIP/SMP: Free and unbiased info about Medicare and related plans, plan comparison, appeals and more. floridashine.org – 305-671-6356; Spanish 305-671-6376

VITAS Healthcare: Hospice care and related services. vitas.com – Upper Keys 305-420-2800

SPECIAL NEEDS SERVICES

Center for Independent Living of the Keys (CILK): Supportive services for disabled individuals, including recreational activities, counseling, financial support, case management, education, advocacy, information, and referrals. cilofthekeys.org – Key Largo 305-453-3491

Early Steps Southernmost Coast, Benchmark Human Services: Early intervention services for eligible infants and toddlers with significant delays or conditions likely to cause developmental delays. floridaearlysteps.com – Key West 305-929-8705

FK Council for People with Disabilities: Provides ADA assistance, advocacy, and services for individuals and families with disabilities in Monroe County. 305-292-4590

Florida Division of Vocational Rehabilitation: Employment services for individuals with mental or physical disabilities. rehabworks.org – Upper Keys 305-453-1271, Middle & Lower Keys 305-293-7586

Monroe Association for ReMARCable Citizens: Supported living and employment services for adults and families with disabilities. marchouse.org – Key West 305-294-9526, Tavernier 305-852-3282

Monroe County Emergency Management Special Needs Registry: Transportation and shelter assistance for individuals with special needs during evacuations, provided as a last resort. Pre-registration and eligibility screening are required to participate. 305-292-4591

Parkinson's Support Group: Monthly meetings. parkinson.org/florida – 305-537-9960

The Pinnacle Group: Providing Applied Behavior Analysis (ABA) services for individuals with autism and other developmental disabilities. pinnacleabaservices.com – 772-633-3205

TRANSPORTATION SERVICES

Greyhound Lines USA: Arranged pick-ups and drop-offs between Miami and Key West. greyhound.com – 305-296-9072, 800-231-2222

Guidance/Care Center-Middle Keys Transportation: Transportation services as the designated Community Transportation Coordinator (CTC) for Monroe County. For information or to schedule a ride, call: 305-434-7660, Option #2

Key West Rides On-Demand Bus Service: An innovative transportation service replacing traditional bus routes, connecting with the Lower Keys Shuttle and Duval Loop. The app is available on Google Play and the iOS App Store.

Keys Shuttle: Daily transportation service from Miami and Fort Lauderdale airports to the Florida Keys. keysshuttle.com – 305-289-9997

Medicaid Transportation: Covers non-emergency transportation for eligible recipients to Medicaid-covered services, as well as medically necessary emergency ground or air ambulance transportation. Some limits apply. Contact your health plan or call the Medicaid Helpline at 877-254-1055 for more information.

Miami-Dade Transit, Dade-Monroe Express (Florida City to Marathon): miamidade.gov/transit – 305-468-5900

Monroe County Transit: Senior and disability-related transportation program offering door-to-door services within one of four 'zones' in the Keys. No fee for citizens 60 and older, and a nominal fee for others. 305-292-4424

Monroe County Veteran's Affairs: Transportation to the Miami VA for a veteran with an appointment. benefits.va.gov/benefits – Key West 305-295-5150, Key Largo 305-453-8777

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Key West
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**LOWER KEYS
MEDICAL CENTER**
KEY WEST - FLORIDA



**Baptist
Health**