

WHAT IS VITA?

The Volunteer Income Tax Assistance (VITA) program provides free tax preparation services for individuals and families with an income of \$66,000 or less. This initiative promotes financial literacy and supports low-income communities by maximizing refunds and credits.

Impact from Last Tax Season:

- Tax Returns Filed: 610
- Refunds Received: \$367,486
- Earned Income Tax Credit: \$96,700
- Child Tax Credit: \$41,042
- Additional Child Tax Credit: \$34,184.00

VITA volunteers with United Way of Collier and the Keys are making a real difference in the community, helping families keep more of their hard-earned money.



HOW IT WORKS

Trained volunteers assist taxpayers in filing their returns, ensuring they maximize their refunds and understand their tax obligations.



Training :

- Virtual or In-person training is available at no cost to volunteers. (20 hours)
- Training, Volunteer Resource Guide, and Test Book available now.
- Tests are open-book!



VITA sites have the flexibility to choose the date and time that best suits their location and volunteers!



Volunteers and individuals seeking tax assistance will schedule appointments through the United Way of Collier and the Keys office.

MARK YOUR CALENDAR!

VITA appointments are available from February 5 through April 30!



UNITED WAY
Collier and the Keys

VITA OPPORTUNITIES

Volunteers can choose their level of involvement.

- **Site Coordinator:** Oversees the VITA site's operations, ensuring a smooth experience for clients and volunteers while meeting program goals effectively.
- **Greeter:** Welcomes clients, assists with check-in, and ensures they have the necessary documentation, creating a positive and seamless experience.
- **Quality Reviewer:** Reviews completed tax returns for accuracy, completeness, and compliance with guidelines, ensuring clients receive reliable assistance and maintaining the program's integrity.
- **Tax Preparer:** Completes simple federal tax returns accurately using client-provided information, helping clients navigate the tax process and receive the support they need.

CONTACT US



For more information, please contact United Way of Collier and the Keys at (239) 261-7112



Or visit UWCollierKeys.org/VITA